

CITY OF  
**TSHWANE**  
IGNITING EXCELLENCE

**ENVIRONMENTAL MANAGEMENT  
DEPARTMENT**

**CUSTOMER CARE FAX : 086 225 8267**

**CUSTOMER CARE TEL : 012 358 9999**

**WASTE MANAGEMENT**

**APPLICATION FOR REFUSE REMOVAL SERVICE**

Name of registered owner of the property: \_\_\_\_\_

Tel No: \_\_\_\_\_

ID Number (Owner) \_\_\_\_\_

If property is rented, the name of the lessee: \_\_\_\_\_

Tel No: \_\_\_\_\_

**Estate Name: (if you live in an Estate, please ensure that you complete this in order for us to process your request)** \_\_\_\_\_

**\*Municipal Account Number\*** \_\_\_\_\_

Details of premises to which the service must be provided: \_\_\_\_\_

Street No: \_\_\_\_\_

Street name: \_\_\_\_\_

Stand No: \_\_\_\_\_

Suburb: \_\_\_\_\_

**Services required (Mark the appropriate block)**

I require a new service

85 L

240 L

1000 L

I require an extra service

85 L

240 L

1000 L

Remove a bin I no longer require

Replace my lost / damaged / stolen bin

**(Stolen bins will only be replaced if an affidavit is attached)**

The service must be provided:

**WEEKLY**

**DAILY**

Total number of bins currently on premises: \_\_\_\_\_

I am the registered owner/ I am acting on behalf of the registered owner and am his/ her authorised representative.

Signature \_\_\_\_\_

Date \_\_\_\_\_

\*A refuse bin remains the property of the City of Tshwane Municipality. In terms of the applicable by-laws, the owner of the premises is liable for the loss of or damage to the bin.

## REQUEST FOR NEW BIN (DOMESTIC BIN)

Dear customer

Thank you for contacting the City of Tshwane.

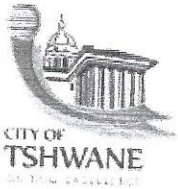
Attached please find an application form for a refuse bin.

Please complete the form in full and email it to [customer@tshwane.gov.za](mailto:customer@tshwane.gov.za) for processing.



NEW APPLICATION  
FORM CUSTOMER CA

Kind regards



Strategic Customer Relations and Contact Centre Operations

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Pretoria | PO Box 440 | 0001 | [www.tshwane.gov.za](http://www.tshwane.gov.za) | [CustomerS@TSHWANE.GOV.ZA](mailto:CustomerS@TSHWANE.GOV.ZA) |

080 11 11 556 | 012 358 9999